



NEW TOWN KOLKATA DEVELOPMENT AUTHORITY

(A Statutory Authority Under Government of West Bengal)

Plot No. DG/13, Premises No. 04-3333, Action Area-ID,
New Town, Kolkata - 700 156

Memo No: 1871/NKDA-14014/1/2022-IT SEC(NKDA)-NKDA

Date: 21/02/2023

CORRIGENDUM

NIEt No: 1225/NKDA-14014/1/2022-IT SEC(NKDA)-NKDA

Date: 03/02/2023

Subject: Design, Development and cloud hosting of One City One App for New Town Kolkata with 3 years of Maintenance

This is to notify all concerned that following changes / modification / addendum has been made in respect of the NIEt as follows:

Sl. No.	Clause	As Is	Would Be
1	6.7	Important dates : Documents download end date (Online) : 21-Feb-2023 05:00 PM Bid Submission closing date (On line) : 21-Feb-2023 05:00 PM Bid opening date for Technical Proposals (Online) : 23-Feb-2023 05:05 PM	Important dates : Documents download end date (Online) : 04-March-2023 05:00 PM Bid Submission closing date (On line) : 04-March -2023 05:00 PM Bid opening date for Technical Proposals (Online) : 06-March-2023 05:05 PM
2	8.6.(d).(1)	A company/ partnership firm/ proprietary firm which shall provide evidence of design deployment of mobile app of at least Rs 5,00,000/- of three nos in last 3 yrs from any Govt. organization	A company/ partnership firm/ proprietary firm which shall provide evidence of design deployment of mobile app of at least Rs 5,00,000/- of three nos in last 5 yrs from any Government/ reputed Private. Organization. Reputed private organisation implies national and international MNCs. A maximum of two nos of experience of private organisation can be provided with at least one government app development experience submission mandatory. In case the app development works are for internal usage by a government bidder then the same must be certified by a third party organisation.
3	8.1(b).(iv)	The OCOA shall have OTP as well as email/ password-based login for citizens	The OCOA shall have OTP as well as email/ password-based login for citizens. Only SMS gateway shall be provided by NKDA.
4	8.1(b).(i)	NKDA is proposing to develop a common mobile app in Android/iOS as well as web app which shall display important location/ services / FAQs / API based integration of different applications. The admin shall have access to a dashboard to add, edit, delete any content as mentioned in the scope of work.	NKDA is proposing to develop a common mobile app in Android/iOS as well as web app which shall display important location/ services / FAQs / API based integration of different applications. The Playstore/ iOS account expense shall be borne by the vendor. The admin shall have access to a dashboard to add, edit,

			delete any content as mentioned in the scope of work.
5	8.1(b).(vi)	The OCOA must have provision to display ads for revenue generation for NKDA.	The OCOA must have provision to display ads such as video/ images for revenue generation for NKDA.
6	8.1(b).(v).(d)	Digital branding solutions (YouTube, Facebook, Twitter, etc.). Please note that these social media accounts will not be managed by the website service provider. However, the proposed website design should accommodate adequate space for embedding video (YouTube) and posts from the social media handles.	Digital branding solutions (YouTube, Facebook, Twitter, etc.). Please note that these social media accounts will not be managed by the website service provider. However, the proposed website design should accommodate adequate space for embedding video (YouTube) and posts from the social media handles. All social media accounts of NKDA/ NKGSCCL/ HIDCO etc. have to be hyperlinked.
7	8.(6). (e)	A company/ partnership firm/ proprietary firm should have the minimum turnover of Rs 50 Lakhs in software developmental work in last 3 (three) financial year. Copy of the balance sheet to be uploaded last 3 (three) financial year	A company/ partnership firm/ proprietary firm should have the minimum average turnover of Rs 50 Lakhs in software developmental work in last 3 (three) financial year. Copy of the balance sheet to be uploaded last 3 (three) financial year
8	8.(1). (b).(xvi)	A team member is to be assigned to collect data from various departments of NKDA and associated vendors.	No permanent deployment is required.
9	8.(1). (b).(xiv)	Hosting of a website in a MeITY empaneled Cloud Service provider.	If the vendor's is itself a MeITY empaneled Cloud Service provider, then it can utilise its own servers for application hosting. All server expenses, servers backup policy, configuration, etc is the responsibility of the selected vendor. In case the vendor utilizes its own MeITY approved cloud servers then it must ensure DR facilities for the same.
10	8.(3). (a)	The app must be available 24x7x365 with zero downtime tolerance. Security and integrity of the database and the app has to be maintained under all circumstances.	The app must be available 24x7x365 with 1% downtime tolerance. Security and integrity of the database and the app has to be maintained under all circumstances.
11	8.(6). (c)	The bidding company/ partnership firm/ proprietary firm should have a development office in Kolkata along with personnel for content writing/editing, designing, coding and data base management team in house. Details of the manpower to be uploaded.	The bidding company/ partnership firm/ proprietary firm should have a development office in Kolkata along with personnel for content writing/editing, designing, coding and data base management team in house.

			<p>Details (CV) of the manpower to be uploaded.</p> <p>In case of non-existence of office in Kolkata bidder have to undertake declaration in stamp paper that Service Provider will open an development office along with personnel for Web Developer, App developer, Designer coding and data base management team in house within 15 days after issuance of Letter of Intent (LoI). Failing the same LoI/ Contract will be terminated.</p>
12	8.(6). (d).(3)	<p>Other Mandatory legal documents</p> <ul style="list-style-type: none"> • Trade license in Kolkata • GST Certificate • Income Tax Return (FY 2019-20, 2020-21,2021-22) • Copy of PAN card • Professional Tax Clearance Certificate for financial year 2021-22 	<p>No Change</p> <p>Trade License and GST are separate documents and both need to be submitted.</p> <p>In case of non-existence of office in Kolkata then the above clause applies to undertake declaration in stamp paper that Service Provider will open an development office along with personnel for content writing/editing, designing, coding and data base management team in house within 15 days after issuance of Letter of Intent (LoI). Failing the same LoI/ Contract will be terminated.</p>
13	-	Earnest Money (in ₹) : Rs. 5,000/- (Rupees Five Thousand only) token amount through online mode	No Change
14	8.(1). (b).(x)	Chatbot integrated with the app for addressing of FAQs	Chatbot integrated with the app for addressing of FAQs. Chatbot API for integration shall be provided by NKDA.
15	8.(1). (b).(x)	Map-based contact page & important places using Google map integration (to be provided by service provider).	Map-based contact page & important places using Google map integration only (to be provided by service provider).
16	General Query	NKDA is proposing to develop a common mobile app in Android/iOS as well as web app which shall display important location/ 8.1(b).(xvi)services / FAQs / API based integration of different applications. The admin shall have access to a dashboard to add, edit, delete any content as mentioned in the scope of work.	<p>To be decided.</p> <p>Indicative available API like Passenger information system, New Town Radio app to be integrated with the proposed app. Selected vendor have to consume the API to integrate within the cost.</p>

		Based on the above the cost of API development shall be borne by selected vendor/ NKDA?	
18	General Query	Total numbers of users expected to use the application in a day.	8.1(b).(xiv) System should accommodate at least 500 co-current users.

Other terms and conditions of the NleT shall, however, remain unchanged.



Executive Engineer (Electrical)
New Town Kolkata Development Authority

Memo No: 1871/1(5)/ NKDA-14019/3/2022-IT SEC(NKDA)-NKDA

Date: 21/02/2023

Copy forwarded for the information to:

- (1) Chief Executive Officer, NKDA.
- (2) Finance Officer, NKDA.
- (3) System Manager, NKDA.
- (4) PA to Hon'ble Chairman, NKDA.
- (5) Official Website of NKDA. (<https://www.nkdamar.org>)



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